

Keeping Your Data Safe – How We Use Technology in Client Meetings

25th February 2026

We wanted to share a quick update on how we use technology to support our client meetings – and, more importantly, how we keep your personal data safe while doing so.

A Helping Hand for Our Meeting Notes

To make sure we capture our conversations accurately and don't miss anything important, we are working with a service called Marloo AI. It helps us summarise and organise meeting notes more efficiently, so we can focus on what matters: listening to you. In a world of increasing costs of operation, we're keen to use technology to improve efficiency where we can rather than passing on increased costs, provided it doesn't compromise our integrity, the service we provide, or introduce data risks.

We know how important confidentiality is, so before using this tool, we carried out a full review of Marloo AI and the services they rely on behind the scenes.

Our Security Review

We've taken care to check:

- How your data is processed and stored
- Who has access to it
- Whether any data is used to train artificial intelligence systems (it isn't)
- Whether the providers meet UK data protection standards (they do)

Marloo AI uses the well-known, secure technology provider Amazon Web Services (AWS) to power their service. This firm has strong safeguards in place, such as encryption, access controls, and independent security audits.

Amazon Web Services (AWS) does not use your personal data for advertising or AI training. Data is stored securely and only for as long as necessary.

We'll Keep You Informed

We'll continue to review these services regularly and will let you know if anything changes. If you'd ever like to know more about how your information is handled, please just ask – we're always happy to help.

Thanks and best wishes,

The Spend Time Team